

March 16, 2020

Dear patients,

As of this morning, Governor Hogan has expanded the State of Emergency restrictions in Maryland by ordering the closure of all bars, restaurants, movie theaters and gyms as of 5 pm today. While not specifically ordering the closure of dental offices, Ellicott Mills Dental is committed to doing our part to help prevent the spread of the virus. To date, there have been 37 confirmed cases of Covid-19 (Coronavirus) in Maryland, including one in Howard County. This is an increase of 6 new cases in one day. Unfortunately, the number of new cases is expected to continue to rise.

Please keep in mind that the situation is changing rapidly, and we will continue to update our policies as new information becomes available. As of today, we plan to take the following actions:

**Hygiene (cleaning) appointments:** As of tomorrow, Tuesday, March 17, we will be rescheduling all dental hygiene (cleaning) appointments through Friday, March 27. For patients who were scheduled during this time, we will be contacting you to reschedule once we have a better idea of how the situation is progressing.

**Treatment appointments:** Dr. Ford and Dr. Becker will continue to see patients on a limited basis. For any patients currently scheduled with the doctor between now and March 27, please contact the office to confirm prior to your appointment at 410-461-3311. Our office manager, Katheryne, will be monitoring messages remotely when the office is closed, so if no one answers, please leave a message.

We will *always* remain available to our patients for emergencies. If you have an emergency and the office is not open, please contact us. We will not be accepting walk in appointments.

Dr. Ford: 443-867-4928  
Dr. Becker: 410-456-7858

We appreciate your understanding as we try to navigate this unprecedented situation. As always, if you are not feeling well, please call to reschedule your appointment. Fees for short notice cancellations will be waived, regardless of the reason.

We ask that everyone does their part to help contain this pandemic. If you do come into the office, please use the hand sanitizer located immediately inside of our front door as you enter.

We hope that you and your loved ones stay safe and healthy.

Sincerely,



Dr. Kimberly Ford

